

Virtual Support

Dodge® is an industry leader known for its safe, reliable, and innovative mechanical power transmission products. The diamond standard continues with Dodge Virtual Support*. The service gives you the expert advice you need at your fingertips and saves you time by offering an augmented reality experience on your laptop, tablet, or smartphone. The remote support is an in-depth collaboration between you and a Dodge product expert.

The Dodge Difference

Dodge Virtual Support is a high-tech tool that eliminates the guessing game with one connection and provides a quick solution in real time. It allows you to troubleshoot anywhere by calling or sending an email to the Dodge support team to get the assistance you need.

Easy to navigate

Dodge Virtual Support is easy to use and navigate, providing you with product solutions through various tools and techniques:

- Hand overlay
- Text overlay
- Pointer
- Draw and make notes
- Share pictures, files, or audio
- Share a real-time video of the issue

How it works:

- Users only need a phone number and link to contact support
- Users receive a link to connect with support
- Dodge Virtual Support uses eTools to pinpoint problems

*Rates may apply based on services provided.



Need Immediate Assistance?

Call our Dodge Technical Support **+1 864 284 5700**. Support is available weekdays from 8 am - 5 pm EST. for:

- Gearing
- IIoT technologies
- Lifecycle Solutions
- Mounted bearings
- Mechanical drive components, couplings, and conveyor components

Need to schedule ahead?

Scan here to request an appointment.

